

**Employer Feedback (LPF)
Quarter 1 January – March 2017**

Pensionable Pay – 18 January 2017

Feedback score: 97.84%

Comment	Action taken
More time on exercises please	Noted with course owner
There is an assumption about level of ability to do calc's	We are trialling an 'introduction to Pensions' session
Remove abbreviations	Passed to course owner
Feedback should be anon	Disagree

A summary of the compliments

- Really good course helped me understand.
- Useful training, well delivered and good materials.
- Course helped clarify subject.

Complete Guide – 16 March 2017

Feedback score: 88.15%

Comment	Action taken
Should perhaps be two examples so you could try a second exercise after seeing the result of the first.	Passed to course owner
Slower delivery would have improved understanding.	Discussed with trainer
Exercises could have been explained in more detail. Abbreviations used should be explained.	Passed to course owner

A summary of the compliments

- A great session, wish I had known about them earlier!
- Engaging course, thanks

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